



August 2, 2002

To Russell Breninger:

Subject: Letter of Appreciation

I have known Russell Breninger since 04-30-00. At that time his company, Breninger Communications, installed our current telephone and voicemail systems including 20 different phone sets and modem lines. He provided our company with expert support and service during that time and to date. Specifically on one instance our primary voicemail computer experienced a lightning hit. We notified Russell and he immediately gave us instructions on where to send it for repair at no charge to us. He has also given us several support services for routine maintenance and extension changes. I highly recommend Breninger Communications to any company interested in state of the art telephone service. Thank you for your outstanding support!

Sincerely,

A handwritten signature in cursive script that reads "Timothy G. Thivierge".

TIMOTHY G. THIVIERGE
Office Supervisor